

Terms of Service – Interra Outsourcing (a Service of Interra Networks Limited)

Effective Date: October 13th 2025

1. Acceptance of Terms

Welcome to **Interra Outsourcing**, a service of **Interra Networks Limited** (“Interra,” “we,” “us,” or “our”). By accessing or using our website, materials, or related services (collectively, the “Services”), you agree to comply with and be bound by these Terms of Service (“Terms”) and our [Privacy Policy].

If you do not agree with these Terms, please discontinue use of the website and our Services.

2. About Interra Outsourcing

Interra Outsourcing is a **business process outsourcing (BPO) service** operated under **Interra Networks Limited**.

We provide customized customer experience and back-office solutions to businesses, including:

- Customer service and call centre support
- Technical and helpdesk operations
- Back-office and data processing
- CRM management and support optimization

All contracts and agreements are entered into with **Interra Networks Limited**, not a separate company.

3. Eligibility

By using this website or engaging our Services, you confirm that:

- You are at least 18 years old;
- You are acting on behalf of a legitimate business or organization; and

- You have authority to bind that business to these Terms.
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4. Use of the Website

You agree to use this website solely for lawful purposes and in accordance with these Terms.

You may not:

- Copy, redistribute, or exploit website content without written consent;
- Attempt to gain unauthorized access to our systems; or
- Misrepresent your relationship with Interra Outsourcing or Interra Networks Limited.

All website content—including text, graphics, and media—is owned by **Interra Networks Limited** or its licensors.

5. Service Engagements

Our website provides information about outsourcing solutions.

Entering into any service relationship requires a separate, written **Service Agreement** or **Statement of Work (SOW)** signed by both parties.

Those agreements govern:

- Scope of work
- Fees and payment terms
- Confidentiality and data handling
- Service-level commitments

No binding relationship is created through the website alone.

6. Confidentiality

Any information shared with Interra Networks Limited in the course of discussions or project execution will be handled confidentially, in line with any executed Non-Disclosure Agreement (NDA) or Service Agreement.

7. Data Privacy

We are committed to safeguarding business and customer data.

Interra Networks Limited complies with applicable data protection laws, including the **Nigeria Data Protection Act (NDPA)** and, where applicable, the **General Data Protection Regulation (GDPR)**.

For more details, see our [Privacy Policy].

8. Service Modifications and Availability

We may update, suspend, or discontinue parts of our Services or website at any time without notice. We are not liable for any interruptions or modifications in availability.

9. Intellectual Property

All trademarks, logos, and trade names—including “Interra Outsourcing”—are owned or licensed by **Interra Networks Limited**. You may not reproduce or use them without prior written consent.

10. Limitation of Liability

To the maximum extent permitted by law:

- Interra Networks Limited shall not be liable for indirect, incidental, or consequential damages arising from your use of this website or our Services.
 - Total liability for any claim will not exceed the amount paid (if any) for the Services giving rise to that claim.
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11. Indemnification

You agree to indemnify and hold harmless **Interra Networks Limited**, its affiliates, and employees from any losses, claims, or expenses arising from your use of the website, breach of these Terms, or violation of applicable law.

12. Third-Party Links

Our website may contain links to third-party websites or tools for convenience. We do not control or endorse these external sites and assume no responsibility for their content, accuracy, or privacy practices.

13. Termination

We may restrict or terminate your access to the website if we believe you have violated these Terms or engaged in unlawful or harmful activity.

14. Governing Law and Jurisdiction

These Terms of Service are governed by and interpreted in accordance with the laws of Nigeria, without regard to conflict of law principles. You agree to submit to the exclusive jurisdiction of the courts in Nigeria for any disputes arising from or related to your use of our services.

15. Updates to These Terms

We may revise these Terms periodically. Updated versions will be posted on this page with the effective date indicated. Continued use of our website signifies your acceptance of any updates.

16. Contact Us

For questions about these Terms or our Services, please contact:

Interra Networks Limited
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Central Business District,

Abuja, FCT, Nigeria

 complaince@interranetnetworks.com

 www.interraoutsourcing.com